

Solihull Youth Hub Consultation – Part II

Format

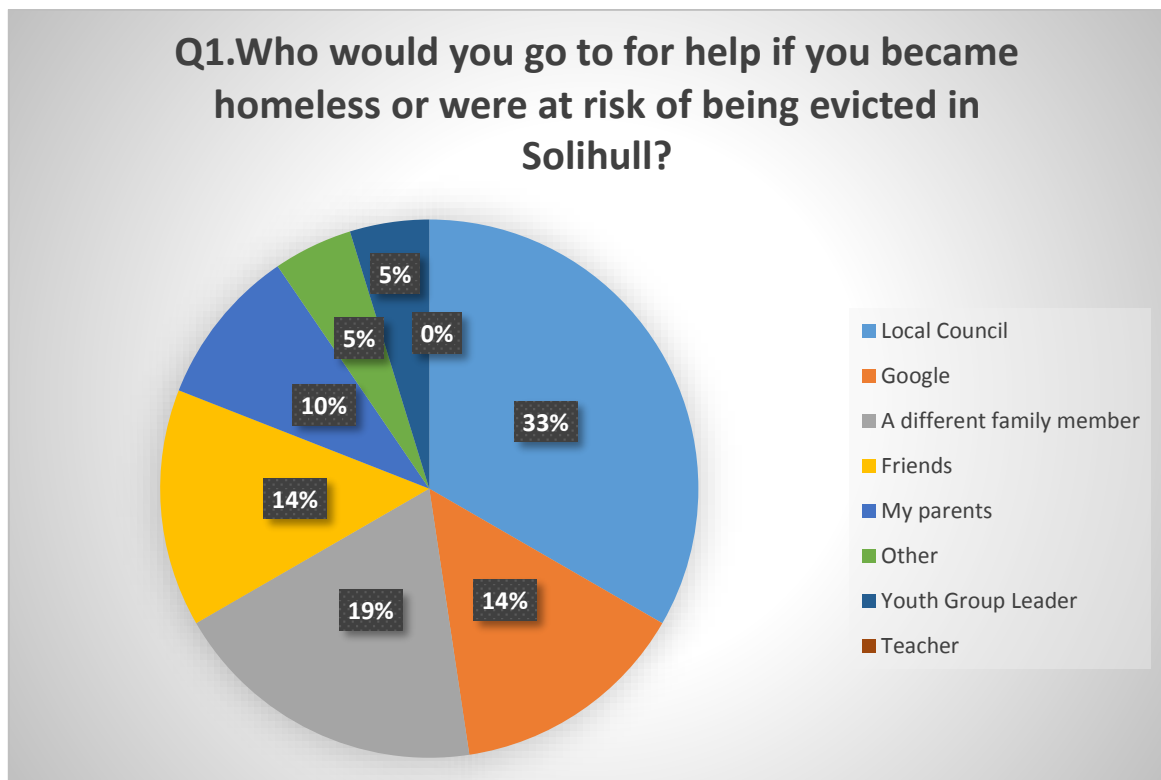
This second part of the Solihull Youth Hub consultation was carried out via a targeted post on Facebook linked to a survey on St Basils website.

Un-incentivised online surveys often receive a poor response. To make it as quick and easy as possible to fill in the survey was anonymous and asked just 4 closed questions. There was also a comments box should anyone wish to add further comment.

The survey was live for 7 days and in that time got 23 submitted responses. The post specifically targeted young people aged 16-24 in Solihull.

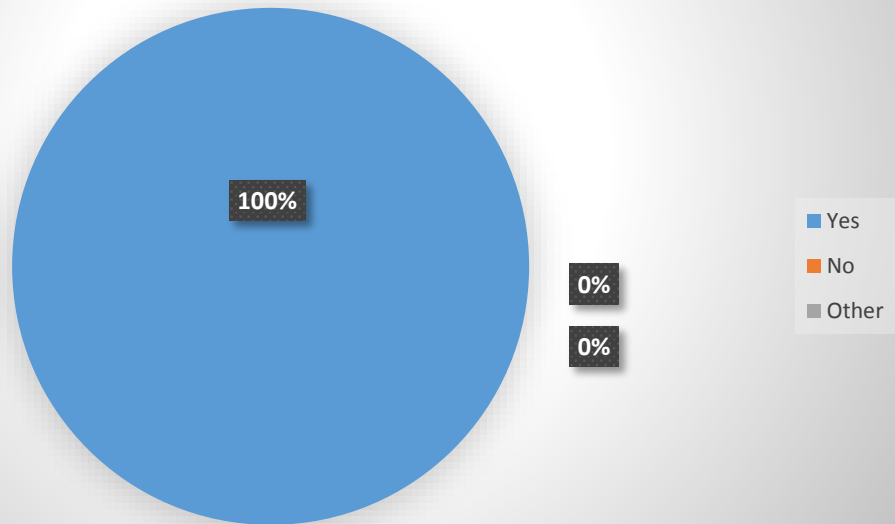
This exercise also aimed to raise awareness of the new service and how it aims to help young people. Our Facebook analytics tell us that 9,198 people saw the post, it was liked by 66 people, shared by 14 and commented on by two people, one tagging another young person. Sharing the results on Facebook will help to publicise it further.

Results

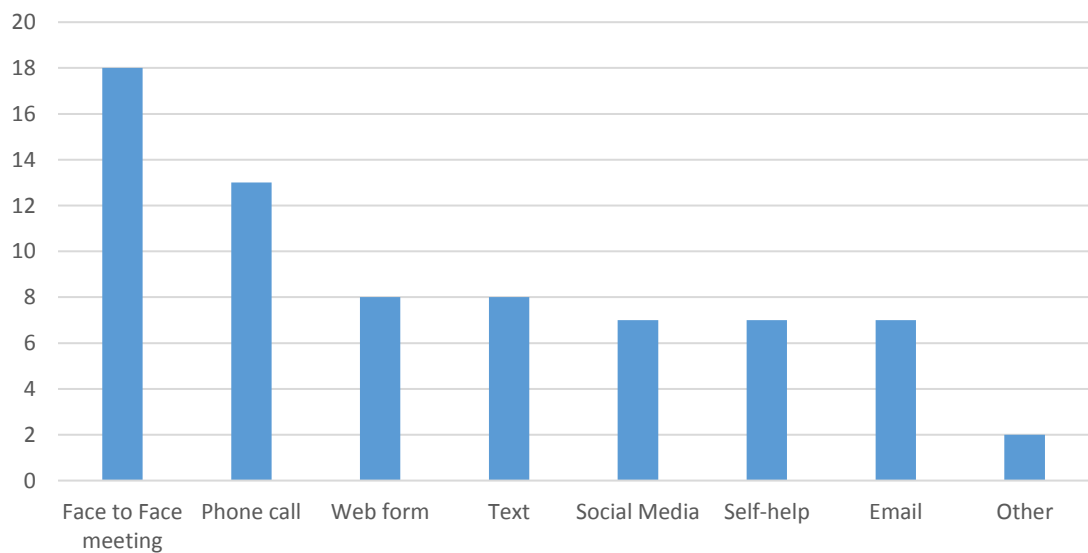


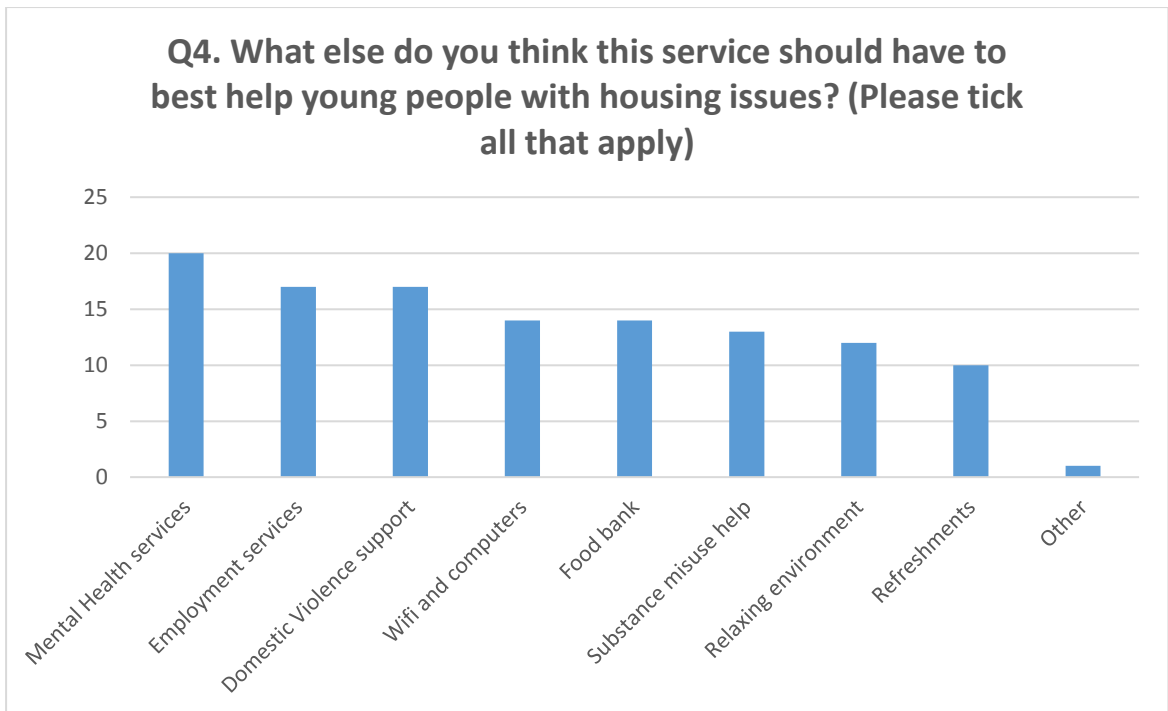
N.B: 'Teacher' was the only option that got no responses.

Q2. Do you think it's a good idea to have one designated service where all young people having housing issues in Solihull could go to get support and help finding alternative accommodation?



Q3. If you were homeless or about to be evicted, how would you most like to access advice and assistance? (Please tick all that apply)





Any other comments:

ID 12 - place wear your pet can stay with you

ID 14 - I think leaflets and advertising spaces on buses would be a good idea with a phone number and all necessary details needed.

ID 16 - Health professionals (drs etc)

ID 17 - Mental health support definitely important - too many young people are getting overlooked

ID 22 - I think it should be a place for young people to go to just speak about any issues they are having especially if they live alone. Personal experience made me realise how lonely it can really be and that it's so easy to go down the wrong path. With no one to talk to its a cycle that will just keep going on

Appendix 1 - Questions

Q1. Who would you go to for help if you became homeless or were at risk of being evicted in Solihull?

My parents
A different family member to my parents
Friends
Local Council
Google
Teacher
Youth Group Leader
Other (please use comments box below)

Q2. Do you think it's a good idea to have one designated service where all young people having housing issues in Solihull could go to get support and help finding alternative accommodation?

Yes
No
Other (please use comments box below)

Q3. If you were homeless or about to be evicted, how would you most like to access advice and assistance? (Please tick all that apply)

Self-help
Face to face meeting with an advisor
Through Social Media
Email
Web form
Text
Phone call
Other (please use comments box below)

Q4. What else do you think this service should have to best help young people with housing issues? (Please tick all that apply)

Mental Health services
Employment services
Substance misuse advice and support
Relaxing environment
Refreshments
Domestic violence support
Food Bank
Wifi and access to computers
Other (please use comments box below)

Any other comments:

Appendix 2 – Screenshot of Facebook post and results

St Basils
Works with young people

St Basils ✓
@stbasilscharity

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St Basils
Published by Ellie Jones [?] - March 7 at 3:51pm

We will have a new service opening soon in Solihull called the Solihull Youth Hub for young people aged 16-24 so that we can do more to help young people experiencing housing issues before they reach crisis point. We are keen to do as much as we can to meet young people's needs through this new service and that's where we need your help! If you're a young person aged 16-24 we want to hear your views! We have just 4 questions for you to answer, such as what facilities will most help young people coming to the service, and what methods young people most like to use to get in touch. Please visit our website now to answer these questions and help us get this right. It's an anonymous survey and will literally take just a few clicks!

<http://www.stbasils.org.uk/.../i-live-in-solihull/new-solihu.../>



New Solihull Youth Hub survey - I Live In Solihull... - Help Me - Get Help - St. Basils
Please help us improve services to young people like you! We will be launching...
STBASILS.ORG.UK [Learn More](#)

9,198 people reached [View Results](#)

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Chloe Rigley, Mishi Kabir Hussain and 64 others Chronological

14 shares

Aimee Mcleod Kieran Fisher
Like · Reply · Message · March 11 at 10:41am

Wendy Maddocks Is this you Vicky Frazer Morris