

GET IN TOUCH

Young people can call the Solihull Youthline advice number on 0330 33 27 978 9am-5pm Monday to Friday, text "Need St Basils" to 62277 or self-refer through the St Basils website:

WWW.STBASILS.ORG.UK/HELP

You will need an appointment to visit the Solihull Youth Hub. It is based at:

St Basils
Church Close
Kingshurst
Solihull
B37 6HA

Opening hours: Monday to Friday 9am-5pm and Wednesday 1pm-5pm. If you need urgent help, we will arrange to see you the same day. We also have outreach services based at Chelmsley Wood and Solihull Town Centre.

SOLIHULL YOUTH HUB

ADVICE AND SUPPORT FOR YOUNG HOMELESS PEOPLE



CHARITY NO: 1080154
**St
Basils**
Works with young people

STBASILS.ORG.UK

The Solihull Youth Hub provides support for young people aged 16-25 who are homeless, at risk of homelessness or in housing need. We work in partnership with St Basils, Solihull Community Housing (SCH) and Solihull Metropolitan Borough Council (SMBC) to help:

- All 16/17 year olds at risk of homelessness
- 18-24 year old single homeless, without children, at risk of homelessness or in housing need.
- 18-24 year olds with children - you will be supported by SCH in the first instance and, where required, will also have access to Solihull Youth Hub's (SYH) prevention service

SERVICE AIMS

Our workers are here to help you find the best solution to your housing needs. We offer a multi-agency service to young people in Solihull which includes:

- Access to safe and confidential housing options advice and support
- Help to find the right solution to housing issues
- Offer of mediation and advocacy
- Support to access statutory services



WE OFFER

- Access to floating support
- Housing aid and advice
- Family mediation and negotiation
- Advice and guidance on education, employment and training
- Access to a range of accommodation options
- Access to appropriate partner services e.g. mental health, drugs and alcohol treatment

WHAT HAPPENS

When contacting the hub either by phone, website, or in person, a member of our team will take some basic details. It is normally necessary to ask for further details, which may mean that previous accommodation providers will be contacted i.e. parents or landlords. This initial assessment normally takes about 15 minutes and the aim is to discover how best to move forward. Depending on the situation, an appointment will be booked for you within five working days.

We will then offer a further assessment looking at a number of areas to establish your support needs. We will discuss things such as health, education, employment and legal issues. This may take up to two hours and will be more detailed than the initial assessment.

The outcome of the assessment will determine what type of support we will put in place. We must assess each young person's separate circumstances, so the services you are offered may differ to others. If safe, we ultimately aim for young people to return home or remain in current accommodation with support, where this is needed. We can also offer support to identify emergency housing or work with you towards a planned move.

f STBASILSCHARITY



@STBASILSCHARITY

PREVENTING YOUTH HOMELESSNESS IN THE WEST MIDLANDS